

- Finance
- Other Strategic Directors
- District Councils
- Health Authority
- Police
- Other Bodies/Individuals

FINAL DECISION Yes

SUGGESTED NEXT STEPS:

Details to be specified

- Further consideration by this Committee
- To Council
- To Cabinet
- To an O & S Committee
- To an Area Committee
- Further Consultation

Agenda No

Adult Social Care and Health OSC - 16th September 2010.

Progress Report on the Implementation of Recommendations from Review of Falls Prevention in Warwickshire

Report of the Strategic Director of Customers Workforce and Governance Directorate

Recommendation

The Committee to:

Consider and deliberate the progress being made with the implementation of the recommendations from the review of falls prevention in Warwickshire

1. Introduction

1.1 In April 2008, the Health Overview and Scrutiny Committee and the Adult and Community Services Overview and Scrutiny Committee resolved to establish a joint panel to look into the topic of falls prevention and make recommendations which would lead to improvements in the services provided across Warwickshire. A copy of the report can be found on the attached link: [http://www.warwickshire.gov.uk/Web/corporate/pages.nsf/Links/E1F2A2AB5DC363518025726D0058FC5E/\\$file/PDF+-+FINAL+Falls+Prevention+Panel+Report.pdf](http://www.warwickshire.gov.uk/Web/corporate/pages.nsf/Links/E1F2A2AB5DC363518025726D0058FC5E/$file/PDF+-+FINAL+Falls+Prevention+Panel+Report.pdf)

1.2 Members of the panel were:

- Councillor Jose Compton
- Councillor Anne Forwood
- Councillor Nina Knapman (Chair)
- Councillor Sue Main
- Councillor Raj Randev

1.3 The report summarised the evidence gathered by the panel and outlined a set of recommendations which it believed were necessary to improve the provision and access to falls prevention services in the County.




- 1.4 The panel concluded that whilst high-quality initiatives in support of the falls prevention agenda exist across Warwickshire, services were fragmented, with limited provision in the north of the County.
- 1.5 The attached Scrutiny Review Implementation Plan provides information on the recommendations suggested by the joint committee with the responses to their implementation from NHS Warwickshire, the Strategic Director of Adult, Heath and Community Services and the Strategic Director of Environment and Economy.


DAVID CARTER
Strategic Director Customers
Workforce and Governance

Shire Hall
Warwick



10 August 2010


Scrutiny Review Implementation Plan

Key		Exceeding target		Meeting target		Missing target
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Recommendation	Resp. officer	Delivery objectives/actions	Resource implications	Progress to date	Status
[THEME 1 (if applicable)]					
1. NHS Warwickshire allocates appropriate funding to deliver the Warwickshire Falls and Bone Health Strategy 2008-12. Priority should be given to the expansion and development of the South Warwickshire Specialist Falls Service into the rest of the County, and the appointment of a strategic Falls and Bone Health Coordinator.	Professor Ian Philip	Caring for Older People		A Falls and Bone Health Co-ordinator has been appointed and has been in post since November 2 nd 2009, filling the role of the previous Falls Co-ordinator. The co-ordinator will continue to report to Occupational Therapy Wheelchair and Specialist Falls services manager. The Co-ordinator will provide day to day management to the Specialist Falls Service and also have a key role in co-ordinating Falls and Bone Health work across the County. Initial discussions are taking place with the aim of ensuring provision of Specialist Falls Service clinics and exercise groups in all 5 of the districts/boroughs. This is being done through reviewing the current service and redeploying existing resource via three work streams by: 1. Working with GPs. Local Authorities and the third sector. The Falls & Bone Health Co-ordinator is in the process of developing a new screening tool around 5 interventions:	

	Recommendation	Resp. officer	Delivery objectives/actions	Resource implications	Progress to date	Status
					<ul style="list-style-type: none"> • Advice on exercise (balance & weight bearing) • Medication checks (drugs may increase falls) • Check vision • Environmental scan of home • Bone health <p>2. Targeted intervention in high risk settings such as Acute Sector & Care Homes</p> <p>3. Establish an Evidence Review Group</p>	
	<p>2. NHS Warwickshire and the Strategic Director of Adult, Health and Community Services work together to develop and coordinate the provision of information on falls prevention and the services available to Warwickshire's residents. Information should be made available in a variety of formats and in a variety of community locations.</p>	<p>Professor Ian Philip</p>	<p>Caring for Older People</p>		<p>Discussions regarding a marketing campaign with regard to Falls and Bone Health have been initiated with County Council colleagues. It is planned to develop a web page on the NHS Warwickshire website for professionals (initially) and the public, which will link to useful resources regarding falls and bone health. Plans are also being made to secure appropriate information resources to be distributed by a variety of community and housing service colleagues.</p>	●
	<p>3. The Strategic Director of Adult, Health and Community Services carries out a feasibility study into the provision of support with customer transport to appointments and programmes delivered by the Specialist Falls Service. The results of the study should be reported back to the Committee within six</p>	<p>Richard Brooks/Julie Humphries</p>	<p>Caring for Older People</p>		<p>Richard Brooks is project lead for the AH & CS Transport Review which is in its second phase. Julie Humphries is supporting this process as strategic commissioning lead. A joint task and finish group is to be set up to look at customer</p>	●

	Recommendation	Resp. officer	Delivery objectives/actions	Resource implications	Progress to date	Status
	months.				transport for appointments and programmes delivered by the Specialist Falls Service.	
	4. The Strategic Director of Adult, Health and Community Services carries out an evaluative study into the use of Telecare (e.g. Wander Guard) in its residential care homes and the promotion of this type of technology to partners in the independent care sector. The results of the study should be reported back to the Committee within six months with particular reference to falls prevention.	Joyce Woodings/ Geoff Cobbe	Caring for Older People		A pilot is operating in two WCC homes—Abbotsbury and Rugby and Orchard Blythe in Coleshill. The equipment installed includes falls detectors, bed occupancy sensors and enuresis sensors. Following initial problems with installation of monitoring equipment the homes have started to use the equipment with both permanent residents and those using the homes for respite. An evaluation form has been devised and approved by both homes and both qualitative and quantitative information is being collected. The pilot will run until February 2011 when a final evaluation will be collated and sent to members. The project officer for Telecare is also visiting the homes bi-monthly to monitor progress and address any equipment issues.	
	5. The Strategic Director of Environment and Economy continues to give priority to the maintenance of pavements and roads in the main footfall areas, in support of the falls prevention agenda and the achievement of Warwickshire's LAA target. A publicity campaign should be delivered to inform residents of the mechanisms through which	Andrew Savage/ Roger Poole	Caring for Older People		The Environment and Economy Directorate have updated their website and footers have been added to periodic press articles to raise awareness on how to report defects. They are also piloting the use of stickers on lamp columns as	

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they can report a fault to the Authority.				part of their publicity campaign.	
6. NHS Warwickshire and the Strategic Director of Adult, Health and Community Services work together to establish and lead a multi-disciplinary strategic falls group / forum through which good practice and training in the prevention and management of falls can be shared. The group should include relevant health and social care professionals from the acute trusts, community hospitals, residential and nursing care homes, home care agencies, the Ambulance Service, the voluntary sector, and any others considered appropriate. Actions taken to implement this recommendation should be reported back to the Committee within six months.	Professor Ian Philip	Caring for Older People		The Warwickshire Falls and Bone Health Strategy has been out for consultation to all relevant partners and service users and is currently being adjusted in the light of comments received. The implementation plan arising from the strategy, incorporating new Department of Health guidance regarding effective interventions for falls and fractures in health and social care, has been approved in principle by NHS Warwickshire Professional Executive Committee and by the Healthier Communities and Older People's Partnership Board. Plans are at an advanced stage regarding the remit and governance around an overarching strategic group.	
7. Progress against the recommendations to be reported back to the Committee on a six-monthly basis.	Professor Ian Philip, Joyce Woodings, Geoff Cobbe, Andrew Savage, Roger Poole,	Caring for Older People		NHS Warwickshire, the Strategic Directors for Adult, Health and Community Services, and Environment and Economy did provide a report in November 2009, but a number of the recommendations were not fully implemented at that time. This report replaces the 6 monthly update on progress being made.	